Information Systems, Supply Chain Management and Organisational Performance

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Abstract
This study aims at the exploration of the statistical relationship between Supply Chain Information Systems’ (SCIS) ‘Effectiveness’ and ‘Organisational Performance’, when measured by financial and non-financial variables. Despite the large body of literature, empirical research examining the relationship between SCIS and Organisational Performance is somewhat limited to explaining how we know that the information provided by SCIS meets business expectations and how this information, in turn, affects Organisational Performance. The findings from a survey involving 168 IT managers showed a strong correlation between SCIS and non-financial Organisational Performance. The study also offers a number of recommendations to enhance SCIS Effectiveness and Organisational Performance.

Key words: SCM Information Systems, Organisational Performance.